

***CODE OF ETHICS AND PROFESSIONAL PRACTICES  
OF THE CERTIFIED MOVING CONSULTANT***

I will not willfully and knowingly make, circulate or transmit any statement written, printed or verbal, which is untrue in fact or calculating to mislead a prospective customer with respect to moving services I offer.

I will honor the moral sanctity of all contracts of my company, whether written, printed or verbal, breaching no agreement, promise or tariff provision, whether by evasion, deliberate misinterpretation or any other means.

I will not, under any condition, grant or allow any rebate, either directly, indirectly or in any form, whatsoever to a potential customer(s), where such a rebate would be in contravention of law or ethical business practice.

I will not take advantage of the confidence entrusted in me by a prospective customer(s) nor act in a manner that would be of detriment to a customer.

I will refrain from defaming competitors by falsely representing or disparaging the quality of their services.

I will comply strictly with the letter and spirit of all federal, state, and local trade regulation and anti-trust laws.

I will not aid or abet a violation of the Code of Ethics and Professional Practices by assisting or encouraging another in a violation.

**PLEDGE**

**I hereby agree to uphold the Code of Ethics and Professional Practices required of a Certified Moving Consultant.**

*David Pasko, CMC*

*Jeffrey Pasko, CMC*

*Denise Pasko, CMC*

*Karen Wuest, CMC*



## **THE CERTIFIED MOVING CONSULTANT PROFESSIONAL CREDENTIAL**

National Institute of Certified Moving Consultants  
American Moving & Storage Association  
1611 Duke Street  
Alexandria, VA 22314  
Phone (703) 683-7410  
Fax (703) 683-7527

### ***THE CMC CREDENTIAL AND THE CMC DESIGNATION INDICATE:***

Your salesperson is a certified professional in the moving and storage industry.

Your salesperson has met the experience, training, and ethical standards established in 1974 by the National Institute of Certified Moving Consultants and is, therefore, fully qualified to carry the title of Certified Moving Consultant.

### ***EACH CMC HAS A SET OF CREDENTIALS CONTAINING:***

One card offering identification of the CMC and naming the company he/she represents.

A current certification card showing that this CMC's certification is in effect and that he/she subscribes to the ethical standards of the institute.

### ***WHAT DOES CMC CERTIFICATION MEAN TO YOU?***

CMC certification tells you that your salesperson is informed, experienced, and highly knowledgeable in the field. He/she can answer your moving questions and estimate the cost options available for your move.

Your CMC has undergone a planned study program, completed an on-the-job work experience program and passed a standard certification examination.

### ***THE NATIONAL INSTITUTE OF CERTIFIED MOVING CONSULTANTS IS A DIVISION OF THE AMERICAN MOVING AND STORAGE ASSOCIATION, A NON-PROFIT ORGANIZATION FORMED TO:***

Provide a meaningful certification program, which will benefit the consumer.

Maintain the traditionally high standards of the moving industry.

Establish a Code of Ethics and Professional Practices, which assures you, the customer, that you are dealing with a qualified sales representative.